

California Student Aid Commission Contact List

Work Unit	Hours	Address	Provides Assistance For:
<p>Grant Programs Customer Service e-mail: custsvcs@csac.ca.gov Website: http://www.csac.ca.gov For school use only: 888.294.0153 FAX 916.526.8002 For student use: 916.526.7590 888-224-7268</p>	<p>Mon, Tue, Wed, Fri 8:00am-5:00pm Thursday 9:00 am - 5:00 pm</p>	<p>P. O. Box 419027 Rancho Cordova, CA 95741-9027</p>	<ul style="list-style-type: none"> • Individual Cal Grant aid inquiries. • Award status for grants. • General program inquiries. • Incorrect data on tape, roster, screen or diskette. • Special requests. • Record layouts • GPA diskette record layouts • School of Origin reports
<p>Specialized Programs For school use only: 916.526.8276 For student use: 916.526.8276 FAX 916.526.7977</p>	<p>Monday - Friday 8:00 am - 5:00 pm</p>	<p>P.O. Box 419029 Rancho Cordova, CA 95741-9029</p>	<ul style="list-style-type: none"> • Inquiries relating to specialized programs (APLE & Grad APLE, Byrd, State Work Study, Law Enforcement and Child Development).
<p>Helpdesk e-mail: csachelpdesk@csac.ca.gov Website: https://webgrants.csac.ca.gov For school use only: 888.294-0148 FAX 916.526.8005</p>	<p>Monday - Friday 8:00 am - 5:00 pm</p>	<p>P.O. Box 419026 Rancho Cordova, CA 95741-9026</p>	<ul style="list-style-type: none"> • User access, IDs, or Passwords • User Access changes • File transfer Protocol (FTP), record layouts • Lost or Misfile reports • High School GPA uploads
<p>Shipping Center 916.327.4609 FAX 916.323.1748</p>	<p>24 Hours a day</p>	<p>1045 West National Drive Sacramento, CA 95834</p>	<ul style="list-style-type: none"> • Ordering Counselor's Guide, GPA Verification Forms. • Any other CSAC publication
<p>Outreach & Training Division e-mail: OTDTraining@csac.ca.gov 916.526.8920 FAX 916.526.7360</p>	<p>Monday - Friday 8:00 am - 5:00 pm</p>	<p>P.O. Box 419031 Rancho Cordova, CA 95741-9031</p>	<ul style="list-style-type: none"> • Grant and other program materials development • Workshop information • Commission outreach and information dissemination